

**BEFORE THE FORUM  
FOR REDRESSAL OF CONSUMER GRIEVANCES  
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
On this the 28<sup>th</sup> day of June 2019  
C.G.No:176/2018-19/Guntur Circle

**Present**

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao

Chairperson  
Member (Finance)  
Member (Technical)

**Between**

Abdulla Baig,  
4-74,  
Kopuvaripalem,  
Chinkapalem,  
Nizampatnam  
Guntur- Dist.

Complainant

**AND**

1. Assistant Executive Engineer/O/Cherukupalli  
2. Deputy Executive Engineer/O/ Cherukupalli  
3. Executive Engineer/O/Bapatla

Respondents

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**ORDER**

1. Complainant presented a complaint stating that intermediate poles are required to be provided to raise the height of the hanging service wires as they are frequently damaging due to passage of vehicles in the R& B Main Road.
2. Personal hearing through video conferencing was conducted on 11.06.2019 for which complainant not attended whereas respondent No.2 attended and he was directed to submit written submission immediately along with the consent letter of complainant.
3. The respondents did not choose to file written submission but the respondents have submitted letter of the complainant addressed to Respondent No.1 wherein he has informed that his grievance has been resolved by the respondents on 25.08.2018 by providing intermediate poles and hence conveyed his gratitude.
4. When complainant has been contacted over phone by the Secretary/Forum at 3.40 P.M. on 15.06.2019 he expressed his satisfaction in redressal of his grievance.

**DESPATCHED**

**DATE**

15/7

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